

18 August 2026

Notification of a Personal Information Security Compromise

At FundRock Collective Investments, protecting our clients' personal information is of utmost importance to us. Late in June 2026 we detected an information security incident that may have resulted in certain historical investor documents and related personal information being accessible to unauthorised persons. At this stage, we cannot confirm that your personal information has been accessed unlawfully or misused.

What happened?

We recently discovered that a file-sharing facility within our website environment, which was originally set up for operational purposes and the exchange of files, was not configured as intended. Certain investor data was stored in this environment for file-sharing purposes between investors and BCI/FundRock only. Unfortunately, some of this data was indexed by certain public search engines, including Bing, and could therefore be accessed through an internet search. As soon as the issue was brought to our attention, we acted immediately to remove unauthorised public access to the affected files, secure the environment and prevent any further exposure or indexing of the information.

What information was affected?

The categories of personal information processed in the affected file-sharing environment may have included historical investor documents, tax certificates, identity numbers, full names, addresses, tax-related information, investor balances, contact details including email addresses, and any further personal information that may have been shared through the file-sharing facility on the website.

What have we done?

Following discovery of the issue, we:

- Removed public access to the affected environment.
- Secured the affected information and strengthened controls.
- Conducted a thorough investigation.
- Followed our incident management and regulatory obligations.

We reiterate that, to date, there is no evidence of any misuse of your personal information and we are continuing to monitor the situation closely.

Is my investment account at risk?

Our investigation showed no evidence that any investor accounts were accessed, compromised or used without authorisation as a result of this incident. We would also like to reassure investors that multiple safeguards are in place to protect investor accounts and help prevent unauthorised activity. Although we do not currently believe there is a high risk to investors, we recommend that you remain alert to any unusual activity or communications. If you notice anything concerning, please let us know.

Our commitment to you

We understand that incidents of this nature can be concerning and we sincerely apologise for any worry this may have caused. We take our responsibility to protect personal information seriously and remain committed to continually strengthening our systems, controls and processes.

If you have any questions or concerns regarding this matter, please contact our Client Services team.

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