



Dear Client,

Notice of Appointment of Tracing Agent – TEBA (Pty) Ltd

From time to time, we may be unable to reach an investor using the contact details we have on record. When this happens, and in line with the ASISA Unclaimed Assets Standard and our Investment Terms and Conditions, we are required to take reasonable steps to re-establish contact.

To assist us in this process, we have appointed TEBA (Pty) Ltd as an independent tracing agent.

The purpose of appointing TEBA (Pty) Ltd is to help us:

- Re-establish contact with clients, and
- Obtain up to date “Know Your Client” (KYC) information, which we are required to hold under the Financial Intelligence Centre Amendment Act.

This helps us ensure that your investment remains properly administered and that we can communicate with you and process payments without disruption.

About TEBA (Pty) Ltd

If you are contacted by TEBA (Pty) Ltd, please be assured that:

- TEBA (Pty) Ltd is a bona fide organisation
- They have been formally appointed by FR (Previously BCI)
- Their role is limited to helping us locate and verify investors and confirm updated information
- They are required to handle your information securely and in line with applicable privacy and data protection laws

Keeping your details up to date

To avoid any disruption, we kindly remind you to keep your personal and banking details up to date. If any of your information has changed, please notify us as soon as possible. This helps ensure uninterrupted communication and timely payment processing.

If you have any questions, concerns, or would like to verify the appointment of TEBA (Pty) Ltd, please feel free to contact us using the details below.

Email: FICA Compliance Team kyc-bci@fundrock.com or FR - Client Services bcis_clientservices@fundrock.com

Telephone: (021) 879 9941; (010) 746 5259

We appreciate your cooperation and thank you for helping us keep your investment information current.

Yours sincerely,

FundRock Collective Investments (FR)

FundRock Collective Investments (RF) (Pty) Ltd is part of the Apex Group Ltd

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